



## Carpet Care for Shaw Property Solutions Products

### Preventative

- Walk-off mats should be used at all entrances to absorb soil and moisture.
- Keep mats clean with regular vacuuming
- Keep surrounding areas such as porches, sidewalks, and driveways clean

### Vacuuming

- Vacuuming is the most important step in any carpet care program. Vacuuming frequently will remove the dry soil before it has the opportunity to work down into the carpet pile. A vacuum cleaner that has achieved the Carpet and Rug Institutes Seal of Approval is recommended. To find a list of approved vacuum cleaners go to [www.carpet-rug.org](http://www.carpet-rug.org).
- Check the vacuum cleaner bag daily and replace the bag when it reaches 2/3 full. When vacuum cleaner bags become too full the vacuuming efficiency degrades rapidly.
- Adjust the vacuum cleaner height to the correct setting for your carpet pile.
- Replace vacuum cleaner belts when they become worn.

### Spot and Stain Removal

- Address spots and spills as they occur. Spot removal is much easier while fresh. Blot liquids with clean towels and gently lift away solids using a spoon. Start at the outside edge of the spot and blot towards the center to prevent spreading the spot.
- A solution made by mixing ½ teaspoon of liquid dish washing detergent in 1 quart of tap water will be help in removing most spots and spills.
- A 50/50 solution made by mixing white vinegar and water together will help in removing coffee, tea and urine stains.
- A solution made by mixing 1 tablespoon of household ammonia to 1 cup of water will help in removing blood, chocolate and red wine.
- A solvent based cleaning solution will help in removing petroleum based spots and spills. Adhesive residues, oils, greases and makeup will require this type of cleaning solution. **Caution:** Solvents may damage the backing of your carpet. Apply the solvent to a clean white cloth and blot onto the spot area. Rinse using the dishwashing solution followed by a water rinse to minimize residue.
- **You can also download the SHAW STAIN CENTER App on your iPhone or Android device.**
- **Coming soon; Shaw MultiMAC, app based Maintenance and Care training for Multi Family.**

### Choosing quality cleaning agents

- The Carpet and Rug Institute has a Seal of Approval program for evaluating the performance of both spot removers and extraction cleaning solutions. These products will meet Shaw Industries requirements for performance if used properly. Go to the CRI web site ( [www.carpet-rug.org](http://www.carpet-rug.org) ) to access a list of approved products.



### General Deep Cleaning

- Shaw Industries recommends Hot Water Extraction, Temperature 140+ as the preferred cleaning method.
- Unit should be cleaned at least every 12 months.
- The IICRC (Institute of Inspection, Cleaning and Restoration Certification) is the certification and standard setting organization for the inspection, cleaning and restoration industry. The IICRC registry can be accessed by either dialing 1-800-835-4624 or typing in the web address [www.iicrc.org](http://www.iicrc.org).
- From the list choose a cleaner that has achieved Master Cleaner level of certification. These usually have more experience and have taken the time to receive education on current best practices and techniques. Be sure to specify the Hot Water Extraction cleaning method. Also, during the interview, make sure the cleaning technician that will be doing the work in your property is certified. An IICRC Certified Firm will have a certified technician at the job site.

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